

**PETERBILT OF CONNECTICUT INC.**  
206 MEADOW LANE  
BERLIN, CT 06037



June 22, 2009

Pivotal Choice Computers and Telephones  
530 Wellington Avenue  
Cranston, Rhode Island 02910

Dear Mike and John,

I just wanted to pass along a quick word of thanks on a job well done and to tell you how happy we are with our Allworx system. Just as you said, the installation process was painless and the new system was easy to use. Our staff was up and running on the new phone system without any interruption of business.

Now that we have networked the two Allworx systems, one at our Johnston, Rhode Island facility and the other at our Berlin, Connecticut office, our productivity and customer service have increased while our phone bills are down dramatically. Being able to call everyone in the company on a three-digit extension is fantastic. We're amazed at what we had spent just calling from one location to the other. This system will pay for itself in no time just from those savings alone. It's truly a remarkable system.

Please do not hesitate to use us as a reference. We would highly recommend Allworx and Pivotal Choice to any small business.

Thanks again for all your help!

Best Regards,

A handwritten signature in blue ink that reads "Mario Furino". The signature is stylized and cursive.

Mario Furino  
Controller  
Peterbilt of CT & RI